



Instructions for Requesting a Discount

CUSTOMER APPLICATION FOR IRU DISCOUNT AND AGREEMENT (the “Application”)

Step 1: Complete, sign, and date this Customer Application

Step 2: Provide one valid proof of employment from the list below

- Customer’s current pay stub which includes showing dues payment (**please be sure to delete any confidential information such as Social Security Number, direct deposit bank account numbers and salary details**)
- A copy of your Membership Card for your Union, Working America, or the Alliance for Retired Americans
- A copy of your Union Plus Mastercard

Step 3: Send page 2 of the Application and the proof of union membership to AT&T within fourteen days after activating AT&T’s wireless service

- Fax to 877-667-0534 or
- Email to: DiscountVerification@IRU.AmCustomerCare.ATT-Mail.com

For questions about the program, contact AT&T at 877-290-5451

DISCOUNT APPLIED. If Customer qualifies for a Discount, the Discount should appear on Customer’s monthly wireless service statement within two billing cycles. The Discount ends when the employment/affiliation between Customer and the Company/Entity ends, or the Company Agreement ends or is otherwise revised to eliminate the Discount. A 2 year service agreement is required to sign up for an IRU FAN.



Action Required: Sign and Fax to 877-667-0534

The undersigned Customer requests that AT&T apply a monthly service discount (the “Discount”) to Customer’s AT&T wireless service (the “Service”) because Customer believes their employer, union or an educational institution that Customer attends has a corporate agreement (“Company Agreement”) with AT&T that renders Customer eligible to receive the Discount. AT&T agrees to provide the Discount subject to the following terms and conditions: For purposes of simplicity, the employer, union or educational institution identified below by Customer is referred to as the “Company” in this Application.

CUSTOMER REPRESENTATIONS, ACKNOWLEDGEMENTS, PROMISES AND AUTHORIZATIONS

1. Customer represents to AT&T that Customer is authorized under the Company Agreement to receive the Discount.
2. Customer acknowledges the Discount is conditioned on: i. AT&T verifying that Customer is an employee or student of the Company during the entire time that Customer receives the Discount, and, ii. that a valid Company Agreement remains in force during the time Customer receives the Discount.
3. Customer agrees to provide AT&T with initial and continuing proof of Customer’s employment/student status with the Company, including but not limited to, photo identification, pay stubs, and business cards, that may contain Customer’s sensitive personal information (“Employment Verification Information”). Customer will provide the Employment Verification Information upon request by AT&T.
4. Customer authorizes AT&T to keep copies of Customer’s Employment Verification Information while Customer receives the Discount.
5. Customer provides a valid e-mail address. **In connection with this Application, Customer authorizes AT&T to communicate with Customer via Customer’s work email, school email, personal email and SMS text messages solely for the purpose of requesting that Customer provide AT&T with Employment Verification Information.**
6. Customer acknowledges that AT&T may **refuse to attach or may** remove the Discount if Customer fails to timely establish its initial and continuing employment/student relationship with the Company to AT&T’s satisfaction.
7. Customer acknowledges that AT&T may **refuse to attach or may** remove the Discount if the Company Agreement has expired or otherwise is not valid.
8. Customer acknowledges that the Discount is conditioned on and subject to the terms and conditions of the Company Agreement and to the terms and conditions of Customer’s wireless service agreement with AT&T.

I AGREE TO ALL OF THE TERMS AND CONDITIONS IN ORDER TO APPLY FOR AND RECEIVE THE DISCOUNT.

Customer Name (sign): _____ **Date:** _____

PLEASE COMPLETE THE FOLLOWING INFORMATION:

Customer Full Name:

Union Name:

Customer BAN (Given over the phone)

Company/School FAN

3508840

Customer Wireless Number:

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Customer Email: