1) General Eligibility – The Mortgage Assistance Program ("MAP" or "Program") is one of a number of benefit programs offered through the AFL-CIO Mutual Benefit Plan ("Mutual Benefit Plan" or "Plan"). The MAP provides loans and grants to individuals who (i) are active Union Plus Mortgage-holders and have completed the application; (ii) are a one-time benefit for your lifetime. You are required to repay the interest-free loan that was used to make your Union Plus Mortgage payments on your primary residence only. The Plan will pay the loan amount directly to the mortgage lender. The initial loan will cover up to three (3) months of Union Plus Mortgage payments, and you can recertify your eligibility after three (3) months to become eligible for three (3) additional months of payments. The maximum number of monthly Union Plus Mortgage payments that can be paid through a Mortgage Assistance Loan Benefit is six (6) months. If you are determined to be eligible for a Mortgage Assistance Loan Benefit, you will also receive a $1,000 grant paid directly to your Union Plus mortgage accounts or through another program offered by the Plan, which the patient was financially responsible. If you qualify, the Plan will pay a $1,200 Hospital Grant directly to you. You may only receive one (1) Veteran’s Grant per lifetime. You or your eligible cosigner may not receive a Veteran’s Grant if either you or your eligible cosigner have already received a Veteran’s Grant.

2) Unemployment and Disability Loan Benefit – To qualify for the Unemployment and Disability Loan Benefit ("Mortgage Assistance Loan Benefit"), (i) you or your eligible co-signer must be an active/retired member in good standing, or the parent or child of an active/retired member in good standing, of a union that participates in the Union Plus Mortgage Program; (ii) you, or your eligible cosigner, must be out of work due to involuntary unemployment including a union-approved strike or employer lockout in effect for less than thirty (30) days at the time of application; (iii) your income, or the eligible cosigner’s income, is reduced by an amount equal to at least 50% of the monthly mortgage payment; and (iv) the income loss first occurred within the 12-month period before you or your eligible cosigner applied for a Mortgage Assistance Loan Benefit.

To apply for a Mortgage Assistance Loan Benefit, you must provide (i) proof of your union membership; (ii) proof of your involuntary unemployment or disability; and (iii) proof of the resulting loss of monthly income. In addition to lost wages, income loss may include a loss of unemployment or disability benefits, or an offset to income due to the obligation to pay out-of-pocket expenses related to the disability. If you are determined to be eligible for a Mortgage Assistance Loan Benefit, you will receive an interest-free loan that will be used to make your Union Plus Mortgage payments on your primary residence only. The Plan will pay the loan amount directly to the mortgage lender. The initial loan will cover up to three (3) months of Union Plus Mortgage payments, and you can recertify your eligibility after three (3) months to become eligible for three (3) additional months of payments. The maximum number of monthly Union Plus Mortgage payments that can be paid through a Mortgage Assistance Loan Benefit is six (6) months. If you are determined to be eligible for a Mortgage Assistance Loan Benefit, you will also receive a $1,000 grant paid directly to your Union Plus mortgage accounts or through another program offered by the Plan, which the patient was financially responsible. If you qualify, the Plan will pay a $1,200 Hospital Grant directly to you. You may only receive one (1) Veteran’s Grant per lifetime. You or your eligible cosigner may not receive a Veteran’s Grant if either you or your eligible cosigner have already received a Veteran’s Grant.

3) Strike or Lockout Grant Benefit – To demonstrate your eligibility for a Strike or Lockout Grant, you must be an active member in good standing of a union that participates in the Union Plus Mortgage Program, who is out of work due to an improved strike or employer lockout in effect for a minimum of thirty (30) consecutive days within the 12-month period prior to the date that you apply for a Strike or Lockout Grant. To apply for a Strike or Lockout Grant, you must submit: (i) the required application; (ii) proof you are an active member, who is locked out or on strike; and (iii) a copy of your most recent mortgage loan statement. If you are determined to be eligible for a Strike or Lockout Grant, the Plan will pay no more than a total of six (6) months of Union Plus Mortgage payments for subsequent covered circumstances unrelated to prior events provided you have no outstanding amounts owed to the Plan.

4) Veteran’s Grants – To qualify for a Veteran’s Grant, (i) you must use the Union Plus Mortgage Program to purchase your primary residence; (ii) you must be an active union member or registered retiree as determined by the headquarters office of your union; (iii) you must submit your application for a Veteran’s Grant no later than ninety (90) days after the closing date of your Union Plus Mortgage loan; and (iv) you or your co-signer (your spouse, domestic partner, parent, or child) are a veteran (as defined by the U.S. Census Bureau) of the United States Armed Forces.

To demonstrate your eligibility for a Veteran’s Grant, you must submit a completed Union Plus Mortgage Veteran’s Grant Application and a valid DD-214 within ninety (90) days of closing on a mortgage through the Union Plus Mortgage Program. The DD-214 must clearly show “Discharge”, “Release from Active Duty” or “Retirement”. If both you and your cosigner are veterans of the United States Armed Forces, only one Veteran’s Grant will be paid, therefore it is only necessary to provide one (1) valid DD-214 to demonstrate eligibility for a Veteran’s Grant.

5) Hospital Grants – To qualify for a Hospital Grant, you must complete the required application and provide documentation to the Plan that you are a member in good standing of a union that participates in the Union Plus Mortgage Program and demonstrate that a member of your household had unreimbursed hospital expenses (i) that are associated with a hospitalization event(s) that took place during the 24-month period prior to the date you submit an application for a Hospital Grant, but at least twelve (12) months after you became a Union Plus Mortgage holder; and (ii) your unreimbursed hospital expenses total at least either $2,400 or 10% of your annual income.

In order to demonstrate your eligibility for a Hospital Grant, you must provide proof of your union membership and documentation of your annual income by supplying your most recent Form W2, Form 1099, income tax statement (with supporting schedules, W-2 and 1099 forms) or pay stubs covering the applicable period. You must also include the applicable hospital and insurance statements that document (i) the dates and charges for the hospitalization ("Hospital Charges"); (ii) the amount of the Hospital Charges that were covered by insurance; and (iii) the amount of Hospital Charges for which the patient was financially responsible. If you qualify, the Plan will pay a $1,200 Hospital Grant directly to you. You may only receive three Hospital Grants under the MAP for each mortgage account per your lifetime, but no more than one Hospital Grant per year regardless of the number of accounts you have. You may only receive one Hospital Grant under the MAP for any unique hospitalization event per year. If you already received a Hospital Grant for a specific hospitalization through one of your mortgage accounts or through another program offered by the Plan, you cannot receive a MAP Hospitalization Grant for the same hospitalization event.

6) Disaster Relief Grants – To qualify for a Disaster Relief Grant, you must complete the required application and provide documentation, if requested by the Plan, to prove you (i) are a union member in good standing with an eligible union; (ii) have a Union Plus Mortgage on your primary residence that is in good standing for twelve (12) consecutive months at the time of the “Incident Period” listed on the Federal Emergency Management Agency (FEMA) Disaster Declaration; and (iii) have your primary residence located in a county or parish affected by a natural disaster listed in a FEMA Disaster Declaration or $13,000, whichever is less. In order to demonstrate your eligibility for a Disaster Relief Grant, you must supply required information to Union Plus within 24 months of the documented "Incident Period" date(s) listed in the FEMA Disaster Declaration. This information must include (but is not limited to): (i) the address of your primary residence; (ii) the county or parish of your residence; (iii) if applicable, an alternative mailing address; (iv) your phone number(s); (v) your loan number.
If you are determined to be eligible for a Disaster Relief Grant, you will receive a $500 grant paid directly to you. You may only receive three (3) Disaster Relief Grants per your lifetime, but no more than one (1) per year. You may only receive one (1) Disaster Relief Grant for the same disaster event per year, up to a maximum of three (3) Disaster Relief Grants during your lifetime.

7) Plan Sponsor – The Board of Trustees serves as the sponsor of the Plan. The Board of Trustees can be contacted at Board of Trustees, AFL-CIO Mutual Benefit Plan c/o Union Privilege 1100 First Street NE, Suite #850, Washington, DC 20002. 202-293-5330.

8) Identification Number – The AFL-CIO Mutual Benefit Plan has been assigned EIN 84-2684698 by the IRS.

9) Type of Plan – The Mutual Benefit Plan is an employee welfare benefit that makes available certain benefits to qualified individuals.

10) Plan Administrator – The Trustees of the Plan serve as the administrator of the Plan. The Trustees have delegated certain day-to-day administrative responsibilities to Union Privilege ("UP"). If you would like to contact the Board of Trustees or UP regarding the Plan, please write to UP at 1100 First Street NE, Suite #850, Washington, DC 20002, 202-293-5330.

11) Service of Process – The persons designated as agent for service of legal process is UP 1100 First Street, Suite #850, Washington, DC 20002. Service of legal process may also be made upon a Plan Trustee or the Board of Trustees.

12) Trustees – As of June 1, 2021, the individual Trustees on the Board of Trustees are Mr. Steve Fantauzzo, Mr. Greg Hamblet, Ms. Lorretta Johnson, Mr. Kevin Stringer, Mr. Paul Whitehead and Mr. James Williams. The composition of the Board of Trustees may change from time to time, and all correspondence to the Trustees should be directed care of UP at the address listed in paragraph 10.

13) Termination of Coverage & Loss of Eligibility – The Board of Trustees may terminate or amend or change the eligibility rules for the Plan or the Program at any time in its discretion. The Trustees may establish whatever rules are necessary for the administration of the Program and have the right to discontinue benefits under the Program at their discretion. Failure to provide complete and accurate information on any application may result in a loss of eligibility.

14) Contributions – Mortgage Assistance Program benefits are provided through assets held in trust by the AFL-CIO Mutual Benefit Fund.

15) Funding Medium – Program benefits are provided through assets held in trust by the AFL-CIO Mutual Benefit Fund.

16) Plan Year – The Plan’s fiscal year ends December 31.

17) Submitting a Claim – You can apply for Program benefits electronically at unionplus.org/assistance. Documentation to demonstrate eligibility should be mailed separately to UP at 1100 First Street NE, Suite #850, Washington, DC 20002. If you do not have a computer, call 1-800-472-2005 and request an application by mail.

18) Claim Determinations – The Plan will send you a notice of its determination regarding your application for MAP benefits within ninety (90) days after the date all the materials necessary to process the claim are received. If circumstances require an extension of time, the Plan will provide you a notice explaining why an extension of time is needed and the expected decision date. In no event will the extension exceed a period of ninety (90) days. If the Plan denies your claim, you will be sent a written notice explaining why. You have the right to appeal a denial of your claim with the Plan’s Board of Trustees within sixty (60) days from receipt of the denial notice. Your appeal must be in writing and must be sent to the Trustees in care of the Trustees Care of the Administrator, Paragraph 10. On appeal, you will have the right (a) to submit information relating to your claim for benefits; and (b) upon request, to have reasonable access to, and free copies of, all information relevant to your claim for benefits. In making a decision on review, the Trustees will review and consider all information without regard to whether such information was submitted or considered in the initial claim determination. The Trustees will normally make a decision within sixty (60) days following receipt of an appeal, but if special circumstances exist, the Trustees may require an extension of time up to sixty (60) additional days. If an extension is needed, you will be notified of the special circumstances that require an extension and the expected decision date. If the extension is due to your failure to provide information necessary to decide the appeal, the period of time shall be tolled until you provide the additional information. The Trustees will send you a notice of the decision on your appeal, whether approved or denied. If the Board of Trustees denies your appeal, the notice will provide (a) the specific reason or reasons for the denial; (b) references to the Plan provisions on which the denial is based; (c) a statement that you are entitled to receive, upon request and free of charge, reasonable access to, and copies of, all documents, records, and other information relevant to your claim for benefits; and (d) a statement of your right to bring action under Section 502(a) of ERISA.

The Board of Trustees has the power and sole discretion to interpret, apply, and construe the provisions of the Plan and make all factual determinations regarding the construction, interpretation and application of the Plan. The decision of the Board of Trustees is final and binding.

If your claim is denied, in whole or in part, you are not required to appeal the decision. However, you must exhaust your administrative remedies by appealing the denial before you have the right to bring an action in state or Federal court. Failure to exhaust these administrative remedies will result in the loss of your right to file suit.

19) Statement of ERISA Rights – As a participant in the AFL-CIO Mutual Benefit Plan, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974, as amended ("ERISA"). ERISA provides that all Plan participants shall be entitled to:

*Examine, without charge, at the Plan Administrator’s office, all documents governing the Plan and a copy of the latest annual report (Form 5500 series) filed by the Plan with the U.S. Department of Labor and available at the Public Disclosure Room of the Employee Benefits Security Administration.

*Obtain, upon written request to the Plan Administrator, copies of documents governing the operation of the Plan and copies of the latest annual report (Form series 5500) and updated Summary Plan Description. A reasonable charge may be made for the copies.

*Receive a summary of the Plan’s annual financial report. The Plan Administrator is required by law to furnish each participant with a copy of this summary annual report.

In addition, creating rights for Plan participants ERISA imposes duties upon the people who are responsible for the operation of the employee benefit plan. The people who operate your Plan, called “fiduciaries” of the Plan, have a duty to do so prudently and in the interest of you and other Plan participants and beneficiaries. No one, including your employer, your union, or any other person, may fire you, or otherwise discriminate against you in any way to prevent you from obtaining a welfare benefit or exercising your rights under ERISA.

If your claim for a welfare benefit is denied in whole or in part, you have a right to know why this was done, to obtain copies of documents relating to the decision without charge, and to appeal any denial, all within certain time schedules.

Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request a copy of Plan documents or the latest annual report from the Plan and do not receive them within 30 days, you may file a suit in a Federal court. In such a case, the court may require the Plan Administrator to provide the materials and pay up to $110 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the administrator. If you have a claim for benefits, which is denied or ignored, in whole or in part, you may file suit in a state or Federal court. If it should happen that Plan fiduciaries misuse the Plan’s money, or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a Federal court. The court will decide who will pay court costs and legal fees. If you are successful, the court may order the person you have sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees, for example, if it finds your claim frivolous.

If you have questions about your Plan, you should contact the Plan Administrator. If you have questions about this statement or about your rights under ERISA, or if you need assistance in obtaining your documents governing the operation of the Plan and copies of the latest annual report (Form 5500 series) filed by the Plan with the U.S. Department of Labor and available at the Public Disclosure Room of the Employee Benefits Security Administration.